

Student Services Division  
Community Outreach  
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### Department Overview

The Community Outreach Department partners with local community health care providers to offer school-based health care services to Clark County School District students and their younger siblings who reside in the same household.

Services include, but are not limited to acute and well care visits, immunizations, sports/annual physicals, targeted behavioral services, preventative dental care, and vision services.

Services are provided under a Memorandum of Agreement approved by the Office of the General Counsel and the Board of School Trustees.

The Department continues to strengthen relationships with health-related partners and form new partnerships to benefit students and families.

### Performance Measures

**Customer Service:** The Community Outreach Department uses a survey link contained in each email sent to parents, community members, and schools to monitor customer service.

**Communication:** The Community Outreach Department maintains ongoing communication with schools, parents, and community partners, through monthly meetings, email messages, monthly calendar of available services, and phone calls.

**Consistency:** The Community Outreach Department demonstrates consistency by using procedures identified in the Memorandums of Agreement and support the health and wellness needs of students and families.

### Department Services



- Coordinate with health care partners to ensure timely and appropriate services.
- Maintain an accurate list of providers and the services offered.
- Communicate with schools regarding monthly calendars of available services.
- Communicate with schools regarding available community resources and events.
- Maintain a list of school-based health center.
- Communicate monthly with school-based health care stakeholders.
- Coordinate grant to provide restorative dental care to students in need of emergency dental care.
- Coordinate with Future Smiles to provide case management services for students with dental care needs
- Assist in resolving issues for students with health care needs.
- Collaborate with schools, community health agencies, higher education, and government departments.
- Collect and report on data related to the provision of health related services throughout the District.

### Service by the Numbers

- More than 360 CCSD schools served
- Over 39,846 students served during the 2016-2017 school year
- In-kind medical services valued at more than \$4,595,062 provided to CCSD students
- Medical services provided at no cost or charge to the child and District
- Collaborate with UNLV School of Medicine and Dental Medicine, CSN Dental Hygiene Program, and State agencies to bring medical services to students
- Collaborate with CCSD Nurses, FASAs, Social Workers, and CIS Facilitators

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