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## **Department Overview**

The Health Services Department enhances the educational potential of all students in the Clark County School District by promoting health and well-being. Supporting each student's social, emotional, and physical well-being. School nurses facilitate learning through monitoring of the health status by identifying and addressing unmet needs of students and families. Health Services encourages a collaborative environment by building public and private partnerships to ensure services that are effective, culturally sensitive, and responsive to the diverse needs of students and communities.

The school nurse oversees and implements a comprehensive student health program at multiple school sites for all students. Services include identification and follow-up of health concerns, referrals for evaluation, health education, planning and caring for medically fragile students including the provision of specialized health care procedures, and the development of individualized health plans, implementation of mandated health screening, and emergency response. The school nurse oversees school health policies and programs and serves as a liaison between school personnel, family, community, and healthcare providers to advocate for health care and a healthy school environment.

## **Performance Measures**

<u>Customer Service</u>: Customer service is evaluated by students, parents, and staff members through customer satisfaction surveys. Results of the survey are utilized to improve or change programs and services within the department. Staff surveys guide future staff development and trainings.

<u>Communication</u>: School nurses communicate regularly with students and parents by participating in community events, providing resources to families, facilitating classes, sending newsletters, and follow-up with phone calls, in-person meetings, and home visits.

<u>Consistency</u>: Health Services promotes wellness, manages chronic illnesses, and removes health barriers to allow students access to education.

## **Department Services**

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- Oversees the provision of student health services in all schools throughout the district, including the management of medical conditions, medication administration, and the administration of specialized health care procedures (i.e., gastrostomy tube feedings, tracheostomy/ventilator care, and diabetic care).
- Develops and maintains standards of nursing care and evaluates policies and standards of practice for the department in cooperation with the Nevada State Board of Nursing.
- Ensures compliance with the appropriate laws, regulations, policies, and procedures regarding medical/nursing care in schools, including the program management of AEDs, EpiPens, immunizations, mandated screenings/physical exams, and diabetes.
- Evaluates nursing-related services rendered to improve the quality of student health services and aid in the implementation of new policies, procedures, and goals as well as participate in numerous community partnerships.
- Provides training and ensures compliance regarding Electronic Medical Records.
- Facilitates homebound/supplemental home services referrals.
- Attends multidisciplinary team meetings in regards to students with disabilities in compliance with special education laws.
- Provides nursing-related medical skills training in compliance with Nevada Revised Statutes (NRS).
- Facilitates the management of medical/health needs for students attending school-sponsored field trips.
- Provides initial training for all First Aid Safety Assistants (FASAs) throughout the district.

## Service by the Numbers (2017-18)

- 1.107.926 Health Office Visits
- 319,522 Prescription Administrations
- 28,341 Physical Assessments
- 142,636 Vision Exams
- 248,714 Specialized Procedures