

Date: September 29, 2021

To: All CCSD Parents and Guardians

From: Sheri McPartlin, Chief Nurse

Subject: CCSD COVID-19 Parent/Guardian Hotline Now Open

The CCSD COVID-19 Parent/Guardian hotline is now open!

The CCSD COVID-19 Parent/Guardian Hotline is available Monday through Friday from 8:00 am to 4:00 pm and can be reached by calling 702-799-4322.

Parents/Guardians are asked to call the hotline to report their student's positive COVID test result, recent exposure to a COVID positive individual or possible COVID symptoms. If your student is not feeling well or has any symptoms of COVID-19, has been exposed to someone with COVID-19, or tested positive with COVID-19, they must stay home from school.

During the call, Parents/Guardians can expect to review contact tracing questions regarding their students' symptoms onset, last day of school attendance or practice, any siblings who may be in the home, extra curricular activities or clubs in which the student participates. This information allows call center staff to provide the most accurate information and resources. Information will be provided regarding free testing resources and return to school dates. Parents/Guardians will be asked to provide a copy of the student's positive test result ,if applicable, to ensure proper isolation dates are documented. A positive test result on file will also exempt their child from further quarantine if exposed within the next 90 days.

COVID-19 hotline staff will provide parents/guardians guidance on the steps needed to return to the classroom.